



SPS Overprescribing Resources

Nicola Wake, Pharmacy Integration (PhIF) Project Lead

The first stop for professional medicines advice



@NHS_SPS



specialist-pharmacy-service

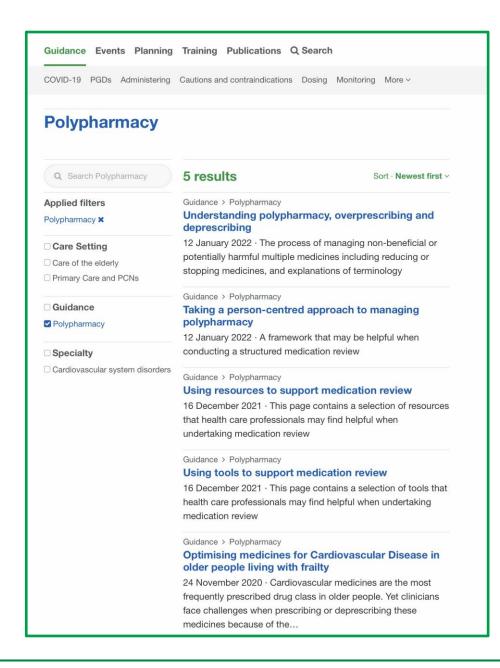




NHS

POLYPHARMACY GUIDANCE

- 4 general resources authored by Nina Barnett
- 1 specific resource to support managing cardiovascular disease in frail older people (Lelly Oboh currently reviewing)



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ON THE COUCH WEBINARS

Informal discussions between primary care & specialist pharmacists on a specific topic; attendees join in via the chat box

- 4 pilot webinars
- 50 responses to survey
- 90% reported that at least one webinar had benefited their practice
- 95% said SPS should continue with this type of webinar
- 25 future topics suggested



Popular format:

- Interactive
- Responsive
- Less preparation time needed for speakers

'Really practical information discussed that can be used on a day-to-day basis for real patients. Liked that the audience could ask questions relating to their patient that the expert pharmacist could give pointers about how to approach tricky topics or help where there isn't necessarily a "right" answer. This is so helpful when people are working in more isolated practice than they may be used to and very useful to have pharmacist peers to discuss with.'





MAKING PATIENT FOCUSED CLINICAL DECISIONS: WEBINAR & PODCASTS



Experienced pharmacists share stories, learning and reflections of making complex clinical decisions where there are no clear answers to clinical or communication related dilemmas.

'The podcasts are great — useful listening to how people have made their decisions, information about different situations and tips to support my own decision making...they covered exactly the type of areas that challenge our thinking'



Podcast series soundcloud.com/nhs_sps



Webinar recording





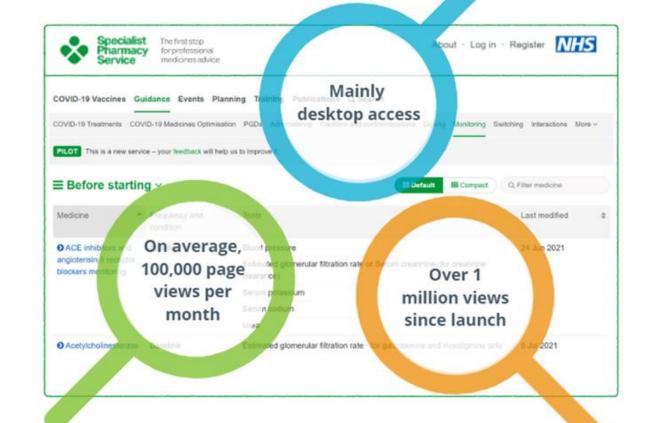
MEDICINES MONITORING

Developed & built a dynamic web tool that lists recommended blood tests:

- At baseline
- After starting or changing a dose of a medicine
- Until stable
- Ongoing once stable

Includes information about

- When to seek specialist advice
- Actions to take if results are abnormal







ACCESS TO MEDICINES INFORMATION EXPERTS

Improve user experience & equity of access by:

- Standardising accessibility across England
- Enabling different ways of communicating with the service
- Ensuring a similar experience, irrespective of chosen communication route

Changed to a single national telephone number & email:

0300 770 8564 asksps.nhs@sps.direct



Other routes to follow:

- Text / WhatsApp
- Webchat
- Social media

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BENEFITS OF SPS WEBSITE REGISTRATION

- SPS Weekly update email
- Email invitations to webinars & conferences
- Medicines Supply Tool (latest information on supply issues, actions to take, alternatives to use, and expected resolution dates)
- Annual Prescribing Outlook (supporting planning, implementation & budget planning)



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